

Get the  
*assistance*  
you need now.

## *Programs we offer*

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### LIHEAP:

Entergy funds are available to eligible parish residents to assist with electric bills. Program guidelines are established by the State, and applicants may reapply after six months.

### CRISIS LIHEAP:

Entergy funds are available to eligible parish residents to assist with disconnect notices for electric bills. Program guidelines are established by the State, and applicants may reapply after one year.

### SHARE THE WARMTH:

Atmos funds are available to eligible parish residents to assist with disconnect notices for gas bills. Program guidelines are established by the State.

### LIFE SKILLS:

Life Skills classes are available throughout the year. Clients have the chance to learn skills such as computer literacy, financial literacy, stress management, and job readiness.

## Community Services Hours

Monday - Friday:  
8:30 a.m. - 4 p.m.

ST. CHARLES PARISH  
DEPARTMENT OF  
COMMUNITY  
SERVICES

*Open the brochure to find out  
more about our many programs.*



Department of Community Services  
14564 River Road, P.O. Box 169  
New Sarpy, LA 70078  
Phone: (985) 764-7944  
Fax: (985) 764-7943

*"Bridging our Communities"*

JOAN DIAZ,  
DIRECTOR

LARRY COCHRAN,  
PARISH PRESIDENT

#### EMERGENCY ASSISTANCE:

Temporary emergency aid is available to low-income and unemployed families. Funding is available in the form of food, clothing, medicine, shelter, rent, and utility bills. Applicants may reapply after one year.

#### HOME PROGRAM:

Home repair assistance is available to assist eligible applicants. Applicants must be a resident of the parish and be able to show proof of home ownership. The state, HUD, and the Consortium of Kenner, Jefferson and St. Charles Parish establish guidelines.

#### HEALTH & SAFETY PROGRAM:

Minor home repair assistance is available to assist eligible applicants. Applicants must be a resident of the parish.

#### REPAIR ON WHEELS:

The Volunteers of America will service eligible residents of the parish to build handicap ramps and take care of any minor home repairs. Eligibility is determined by the department, with referrals from Council on Aging.

#### SNAP:

The department will provide assistance in completing applications for potential SNAP eligibility.

#### SECOND HARVEST FOOD BANK:

Food from the Second Harvest Food Bank is available for eligible applicants. Guidelines are established by Second Harvest, and applicants may reapply after one month.

#### LACHIP:

The department will provide assistance in completing applications for clients with children under 18 years of age.

#### MEDICAID:

The department will provide assistance in completing applications for potential Medicaid eligibility.

#### SUMMER FOOD SERVICE PROGRAM:

Lunch is served for about six (6) weeks at East and West Bank school sites during the summer. Children ages 18 and under and handicapped adults who attend a state accredited St. Charles Parish school are eligible.

#### CENTER PROGRAMS:

The St. Rose Community Center and Killona Community Center offer a variety of programs and classes for the community. Computer Lab and After-School Drop In are available Monday – Thursday. For more information, contact The St. Rose Community Center at 504-305-5138 or The Killona Community Center at 985-331-3030.

#### SOUTHERN MORTGAGE ASSISTANCE PROGRAM:

For more information, call 1-877-435-7591

#### INFORMATION & REFERRAL PROGRAM:

In cases where clients are either ineligible for any of the services and/ or where additional assistance is needed, referrals are made to other agencies including, but not limited to: Social Concerns, Catholic Charities, DCFS, Community Health Center, Red Cross, Social Security, Veterans Administration, Council on Aging, local churches, and various other parish offices.

We consider all forms of income, including but not limited to: wages, VA pensions, Retirement, SSI, TANF, and Social Security to determine eligibility.

All programs are subject to available funding.

<http://stcharlesparish-la.gov/departments/community-services>

“Equal Opportunity Employer – Programs” and “Auxiliary aids and Services are available upon request to individuals with disabilities.”